

# Part 573 Safety Recall Report

# 24V-458

**Manufacturer Name :** Rivian Automotive, LLC**Submission Date :** JUN 20, 2024**NHTSA Recall No. :** 24V-458**Manufacturer Recall No. :** FSAM-1491**Manufacturer Information :**

Manufacturer Name : Rivian Automotive, LLC

Address : 13250 North Haggerty Road  
PLYMOUTH MI 48170

Company phone : 999

**Population :**

Number of potentially involved : 666

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2022-2023 Rivian R1T

Vehicle Type : LIGHT VEHICLES

Body Style : PICKUP TRUCK

Power Train : NR

**Descriptive Information :** The recall population includes certain Model Year 2022 and 2023 R1T and R1S vehicles that may have received a noncompliant tire placard label reporting an incorrect vehicle capacity weight value. The suspect period began on April 6, 2022, when Rivian started to label vehicles with incorrect information and ended on November 6, 2023, when Rivian stopped labeling vehicles with incorrect information. That population was determined using manufacturing and service records. Similar vehicles not included in this recall were labeled with correct information.

Production Dates : AUG 23, 2021 - OCT 11, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2022-2023 Rivian R1S

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

**Descriptive Information :** The recall population includes certain Model Year 2022 and 2023 R1T and R1S vehicles that may have received a noncompliant tire placard label reporting an incorrect vehicle capacity weight value. The suspect period began on April 6, 2022, when Rivian started to label vehicles with incorrect information and ended on November 6, 2023, when Rivian stopped labeling vehicles with incorrect information. That population was determined using manufacturing and service records. Similar vehicles not included in this recall were labeled with correct information.

Production Dates : MAY 09, 2022 - OCT 13, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

## Description of Noncompliance :

Description of the Noncompliance : FMVSS 571.110 (S4.3) - Placard, requires that "each vehicle shall show...(a) vehicle capacity weight expressed as "the combined weight of occupants and cargo should never exceed XXX kilograms or XXX pounds." Subject vehicles are equipped with a tire placard label that does not correctly define the max vehicle capacity weight.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : A driver may rely on the incorrect payload capacity and overload the vehicle, which can cause a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

## Involved Components :

Component Name 1 : Label

Component Description : TIRE\_PLACARD\_LABEL

Component Part Number : RL00000031-E

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On June 14, 2024, Rivian reviewed the content of the labels compared to the requirements and determined that a potential noncompliance to FMVSS No. 110, Tire selection and rims cannot be ruled out. As of the date of this filing, Rivian is not aware of any accidents or injuries related to this issue in any market.

## Description of Remedy :

Description of Remedy Program : Rivian will conduct a voluntary safety recall to mail correct tire placard overlay labels to customers. Rivian is committed to reimbursing owners for previous out-of-pocket repairs according to the plan submitted to the agency on May 10, 2022; however, systems affected by this recall are covered under Rivian's new vehicle limited warranties. Rivian only began releasing vehicles to customers at the end of 2021. As no owners of these vehicles would have reached the end of the warranty period and therefore not incurred expenses for the warranted repair as a result of this condition, no notification regarding reimbursement under section 577.11 is necessary. Rivian has a policy and practice of reimbursing owners who have paid for a repair that subsequently becomes the subject of a field action. To ensure consistency, Rivian, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : This recall is not related to a part defect but rather an information systems issue where the vehicle received incorrect data on the tire placard label.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : On or before August 3, 2024. As a direct-to consumer manufacturer, Rivian owns and operates all of the Company's sales and service operations. As all "dealers" are Rivian owned entities, notification will be through internal means to our licensed store and service operations addressing this recall on or before the date set forth in this response.

Planned Dealer Notification Date : AUG 03, 2024 - AUG 03, 2024

Planned Owner Notification Date : AUG 03, 2024 - AUG 03, 2024

\* NR - Not Reported