

Part 573 Safety Recall Report

24V-400

Manufacturer Name : Kia America, Inc.

Submission Date : JUN 04, 2024

NHTSA Recall No. : 24V-400

Manufacturer Recall No. : SC317



Manufacturer Information :

Manufacturer Name : Kia America, Inc.

Address : 111 Peters Canyon Road
Irvine CA 92606

Company phone : 800-333-4542

Population :

Number of potentially involved : 2,401

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2024-2024 Kia EV9

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : HYBRID ELECTRIC

Descriptive Information : Certain 2024MY EV9 Light vehicles manufactured from September 25, 2023 through March 21, 2024 at Gwangmyeong Autoland plant in Korea.

The recall population was determined by a review of vehicle production records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Customer Care Center or their Kia dealer.

Production Dates : SEP 25, 2023 - MAR 21, 2024

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Noncompliance :

Description of the Noncompliance : In the event of a crash where an occupant's head contacts the headliner, the headliner may not absorb an adequate amount of the impact. As a result, these vehicles fail to comply with the performance requirements of Federal Motor Vehicle Safety Standard (FMVSS) 201, Section S7.

FMVSS 1 : 201 - Occupant protection in interior impact

FMVSS 2 : NR

Description of the Safety Risk : Increased risk of injury if the occupant's head were to impact the headliner in the event of a crash.

Description of the Cause : Insufficient impact absorption in a crash.

Identification of Any Warning that can Occur : None.

Involved Components :

Component Name 1 : HEADLINING ASSY

Component Description : Headliner Assembly

Component Part Number : 85310-D0040***

Supplier Identification :**Component Manufacturer**

Name : Daehan Solution

Address : 67, Namdongdae-Ro 369 Beon-Gil
Namdong-Gu Incheon Foreign States 21630

Country : Korea, Republic of

Chronology :

See attached document titled "2024MY EV9 Headliner Chronology".

Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. Dealers will be instructed to replace the impact absorbing plates mounted on the headliner with improved ones. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 1, 2024.

How Remedy Component Differs from Recalled Component : The remedy component meets the performance requirements of FMVSS 201.

Identify How/When Recall Condition was Corrected in Production : 2024MY EV9 Light vehicles produced beginning on 6/11/2024 will be equipped with headliners that comply with the performance requirements of FMVSS 201. 2024MY EV9 Light vehicles produced from 3/22/2024—5/28/2024 were held and not distributed for sale until recall repair completed. 2024MY EV9 Light vehicles have not been produced from 5/29/2024—6/10/2024.

Recall Schedule :

Description of Recall Schedule : The planned dealer notification begin and end date is June 10th, 2024.

The planned owner notification begin and end date is July 31, 2024.

Planned Dealer Notification Date : JUN 10, 2024 - JUN 10, 2024

Planned Owner Notification Date : JUL 31, 2024 - JUL 31, 2024

* NR - Not Reported