OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 24V-358

Manufacturer Name: Kia America, Inc.
Submission Date: MAY 21, 2024
NHTSA Recall No.: 24V-358



#### **Manufacturer Information:**

Manufacturer Name: Kia America, Inc.

Manufacturer Recall No.: SC314

Address: 111 Peters Canyon Road

Irvine CA 92606

Company phone: 800-333-4542

### **Population:**

Number of potentially involved: 2,209 Estimated percentage with defect: 1 %

#### **Vehicle Information:**

Vehicle 1: 2022-2022 Kia Niro EV

Vehicle Type: LIGHT VEHICLES

Body Style: ALL

Power Train: HYBRID ELECTRIC

Descriptive Information: Certain 2022 model year Niro EV vehicles manufactured from July 21, 2021 through

December 2, 2021.

The recall population was determined by a review of vehicle and supplier production

records. The vehicles subject to this recall were not produced in VIN order.

Customers seeking information about their specific vehicle will be referred to Kia's

Customer Care Center or their Kia dealer.

Production Dates: JUL 21, 2021 - DEC 02, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

#### **Description of Defect:**

Description of the Defect: Over time, the contact surfaces of the high voltage battery safety plug may

develop high electrical resistance. Although the exact cause of this high resistance in the safety plug has not been confirmed, Kia suspects it is due to a supplier deviation in the manufacturing of the Female-Female (F-F) terminal. If high electrical resistance occurs while driving or during battery charging, the safety plug may melt, thereby increasing the risk of loss of motive power and/

or fire.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A loss of motive power increases the risk of a crash. A fire increases the risk

of injury.

Description of the Cause: Root cause is not confirmed; however, supplier deviation in the manufacturing

of the safety plug's Female-Female terminal is suspected.

Identification of Any Warning Illumination of the EV Service Warning light, smell of melting plastics and/or

that can Occur: smoke.

## **Involved Components:**

Component Name 1: SAFETY PLUG ASSY-FEMALE

Component Description: Safety Plug Assembly (Female)

Component Part Number: 37518-K4000

### **Supplier Identification:**

#### **Component Manufacturer**

Name: KET

Address: 123, Eunbong-ro, Namdong-gu

**Incheon Foreign States 21639** 

Country: Korea, Republic of

#### **Chronology:**

See attached document titled "2022MY Niro EV High Voltage Battery Safety Plug Chronology".

## **Description of Remedy:**

Description of Remedy Program: All owners of the subject vehicles will be notified by first class mail with

instructions to bring their vehicle to a Kia dealer. Kia dealers will be instructed to replace the safety plug with a new one. Kia will instruct owners not to charge their vehicle in a garage or any other covered structure until the recall repair is completed. Kia will reimburse owners

for repair expenses already incurred pursuant to Kia's General

Reimbursement Plan filed May 1, 2024.

How Remedy Component Differs The remedy component has a solid bus bar connection with no Female-

from Recalled Component: Female terminal.

Identify How/When Recall Condition 2022MY Niro vehicles manufactured beginning on 12/3/2021 are was Corrected in Production: equipped with safety plugs without any supplier manufacturing deviations in the Female-Female terminal.

#### **Recall Schedule:**

Description of Recall Schedule: The planned dealer notification begin and end date is July 16, 2024. The

planned owner notification begin and end date is July 19, 2024.

Planned Dealer Notification Date: JUL 16, 2024 - JUL 16, 2024 Planned Owner Notification Date: JUL 19, 2024 - JUL 19, 2024

\* NR - Not Reported