

TECHNICAL SERVICE BULLETIN



TSB #:	TSB10032403	Release Date:	5/29/2024
Main Group:	00 - General Information (Recalls,Campaigns, Maintenance ..)		
Subject:	VCU & MCU SW Update		
Vehicle:	FM29 OCEAN	Production Range:	Up to 12/5/2023 (7,145 total vehicles – 281 Canada and 6,864 USA)
Model Year(s):	2023	Region(s):	USA/CANADA
Mobile Service:	NO		

Recall: SA1040000208

Perform the procedure outlined in this Technical Service Bulletin on all affected vehicles before customer delivery.

In the event the customer already has possession of a vehicle affected by this action, please perform the procedure the next time the vehicle is scheduled for a Service.

Affected Vehicles: All Fisker Ocean models produced in 2023 (totaling 7,145) will require this OTA SW update.

Always confirm the VIN has an open campaign setup in the Work Order system.

- Model: Fisker Ocean
- Trims: All
- Model Year: 2023
- Region: Global
- Total Vehicles Impacted = 7,145

Situation:

Due to incorrect fault monitor calibrations within the VCU and MCU, some field issues have been discovered which led to dynamic safe states, affecting the vehicle customer.

Correction:

All vehicles produced in 2023 will have an OTA update to address a consequence of loss of motive power for the customer (safety recall).

Part Identification: N/A (since update to be completed via OTA)

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Parts Info: No HW change, SW update via OTA only		
Part Number	Description	Quantity
FM2910400040C	INTEGRATED POWERTRAIN FRONT	1
FM2910400041C	INTEGRATED POWERTRAIN REAR	1
Warranty Info:		
The information provided below must be used when completing the Work Order Line item associated with this complaint and repair, covered under the terms of the Fisker New Vehicle Limited Warranty.		
1 FRU = 6 Min		
Campaign /Service Action Number	SA1040000208	
Job Code:		
Rework#1	OTA	
Service Code:	SA1040000208	
Labor Operation	Labor Time	Description
0002S900	0.1	Software Update - Remote/OTA