

# Part 573 Safety Recall Report

# 24V-338

**Manufacturer Name :** Kia America, Inc.**Submission Date :** MAY 14, 2024**NHTSA Recall No. :** 24V-338**Manufacturer Recall No. :** SC312**Manufacturer Information :**

Manufacturer Name : Kia America, Inc.

Address : 111 Peters Canyon Road  
Irvine CA 92606

Company phone : 800-333-4542

**Population :**

Number of potentially involved : 4

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2024-2024 Kia EV9

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : HYBRID ELECTRIC

Descriptive Information : Certain 2024 model year EV9 vehicles manufactured on October 17, 2023.

The recall population was determined by a review of vehicle production and supplier records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Consumer Assistance Center or their Kia dealer.

Production Dates : OCT 17, 2023 - OCT 17, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** The retractor cover for the front passenger seatbelt assembly was not properly secured by the supplier. An improperly secured retractor cover can cause the front passenger seatbelt automatic locking retractor (ALR) and emergency locking retractor (ELR) to not operate as intended. As a result, the subject vehicles fail to comply with the requirements of section S7.1 of Federal Motor Vehicle Safety Standard (FMVSS) 208 and section S4.3(i) and (j) of FMVSS 209.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : 209 - Seat belt assemblies

**Description of the Safety Risk :** An automatic locking retractor (ALR) or emergency locking retractor (ELR) that does not operate as intended increases the risk of injury in a crash.

**Description of the Cause :** The front passenger seatbelt retractor cover was not properly secured by the supplier.

Identification of Any Warning that can Occur : Grinding noise during seatbelt use.

### Involved Components :

Component Name 1 : S/BELT ASSY-FR RH

Component Description : Front Passenger Seatbelt Assembly

Component Part Number : 88820-DO500EMA

### Supplier Identification :

#### Component Manufacturer

Name : Samsung Industries, Ltd.

Address : 30, Jeongdong-ro 62 beon-gil

Seongsan-gu Gyeongsangnam-do Changwon-si Foreign States 51553

Country : Korea, Republic of

### Chronology :

See attached document titled "2024MY EV9 Front Passenger Seatbelt Retractor Chronology".

### Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. Kia dealers will replace the front passenger seatbelt assembly with a new one. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 1, 2024.

How Remedy Component Differs from Recalled Component : The remedy component has a properly secured retractor cover.

Identify How/When Recall Condition was Corrected in Production : Not Applicable.

### Recall Schedule :

Description of Recall Schedule : The planned dealer notification begin and end date is May 17th, 2024.

The planned owner notification begin and end date is June 5th 2024.

Planned Dealer Notification Date : MAY 17, 2024 - MAY 17, 2024

Planned Owner Notification Date : JUN 05, 2024 - JUN 05, 2024

\* NR - Not Reported