From: Broadcast Messaging System
To: DL-BMS Message Monitors

**Subject:** BMW Recall 24V-xxx: Replace Driver Air Bag (PSDI-X)

**Date:** Wednesday, July 10, 2024 2:44:20 PM

Publish Date: July 10, 2024
From: Technical Service
Expiration Date: July 24, 2024

DCSnet Message Urgent



Subject: BMW Recall 24V-xxx: Replace Driver Air Bag (PSDI-X)

BMW AG is conducting a Voluntary Safety Recall (effective July 10, 2024) on certain Model Year 2013 - 2015 BMW vehicles that were produced between September 7, 2012, and August 28, 2014.

The inflator for the driver air bag may not have been produced according to specifications by the supplier. In extremely rare cases, the air bag inflator could rupture, which could result in injury or death to vehicle occupants.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,

**Technical Service** 

Attachments:

B651924[1720636656938].pdf

B651924 Recall Notice[1720636656938].pdf

B651924 24V-xyz-PSDI-X-FAQ-(10Jul2024)[1720636656938].pdf

B651924[1720636656938].pdf

B651924 Recall Notice[1720636656938].pdf

B651924 24V-xyz-PSDI-X-FAQ-(10Jul2024)[1720636656938].pdf

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel

BMW Passenger Cars, CC-All RMW SAV (Light Trucks) CC-All



SIB 65 19 24

RECALL 24V-XXX: REPLACE DRIVER AIR BAG (PSDI-X)

2024-07-10

# **MODEL**

F06 (6 Series Gran Coupe)	F07 (5 Series Gran Turismo)	F10 (5 Series Sedan)
F12 (6 Series Convertible)	F13 (6 Series Coupe)	F15 (X5 Sports Activity Vehicle)
F25 (X3 Sports Activity Vehicle)	F30 (3 Series Sedan)	F32 (4 Series Coupe)
F33 (4 Series Convertible)	F34 (3 Series Gran Turismo)	F36 (4 Series Gran Coupe)
F82 (M4 Coupe)		

# AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of July 11, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

## SITUATION

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#### Supporting Materials

picture\_as\_pdf B651924 Recall Notice.pdf picture\_as\_pdf B651924 24V-xyz-PSDI-X-FAQ-(10Jul2024).pdf Attachment to B65 19 24 July 2024

# **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-xxx: Replace Driver Air Bag (PSDI-X) - B65 19 24

BMW AG is conducting a Voluntary Safety Recall (effective July 10, 2024) on certain Model Year 2013 - 2015 BMW vehicles that were produced between September 7, 2012, and August 28, 2014.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Attachment to B65 19 24 July 2024

# Safety Recall 24V-xyz Driver Air Bag Model Year 2013-2015 BMW 3 Series, 4 Series, 5 Series, 6 Series BMW X3 SAV, X5 SAV Issue Date: 07/10/2024

#### Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Model Year 2013-2015 BMW 3 Series (Sedan, GT), 4 Series (Coupe, Convertible, Gran Coupe), 5 Series (Sedan, GT), 6 Series (Coupe, Convertible, Gran Coupe), X3 SAV, and X5 SAV models in the US are potentially affected.

#### Q2 What is the specific issue?

The inflator for the driver air bag may not have been produced according to specifications by the supplier. In extremely rare cases, the air bag inflator could rupture, which could result in injury or death to vehicle occupants.

- Q3. This sounds familiar. Was there a similar Safety Recall on the PSDI-X inflator in the past? Yes. in 2023.
- Q4. Is this new Safety Recall related to high absolute humidity like the other Takata recalls?

  No. This is a supplier production issue.
- **Q5.** Why are other models / vehicles not included in this Safety Recall?

  Other models have a driver air bag inflator that was produced to specifications by the supplier.

### Q6. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit <a href="mailto:bmwusa.com/recall">bmwusa.com/recall</a>. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

#### Q7. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

#### Q8. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at bmwusa.com/dealer.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at <a href="mailto:bmwusa.com/myBMW">bmwusa.com/myBMW</a>. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit <a href="mailto:bmwusa.com/recall">bmwusa.com/recall</a> and click on "Manage recall notices and contact information".

#### Q9. How will my vehicle be remedied?

Potentially affected vehicles will have the driver air bag module replaced for <u>free</u> which should take about one hour.

#### Q10. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. BMW is in the process of implementing this Safety Recall campaign to ensure that the necessary parts are at BMW centers. For the latest updates to this recall, please visit <a href="mailto:bmwusa.com/recall">bmwusa.com/recall</a>.